

Rules and Regulations

1. The 7card subscription is personal and cannot be used by another person who is not the owner of the subscription. Some of the data provided by subscription owner to 7card – such as first name, second name, e-mail address, city where they live – is cross checked by 7card with the person who is responsible with offering benefits to the company employees or with the client institution. In case the person in question is not an employee of the 7card client company, 7card reserves the right to cancel with immediate effect the subscription created by that person without having the right to do so, without the obligation to totally or partially refund them for the amounts they already paid.
2. In order to access the services available at the partner venues/sports clubs/partner entities, every time they enter the premises the 7card subscribers must present the 7card card as well as the identity document. The subscribers must also authenticate themselves using the electronic tablet available at the venue reception area or must manually sign the Registration form for 7card subscribers, as is the case.
3. The Employee who is a 7card subscriber is responsible for the behavior of his/her companion (also called Friend) and is obliged to inform them about the conditions of use of the subscription. The Companion invoice is billed according to the option selected by the Employee subscriber, as follows: to the Employee who is a subscriber and he/she is solely responsible for paying the total invoice or to the Companion/Friend and he/she is solely responsible for paying the total invoice. In case there are special contractual provisions related to companion invoicing, specified in the contract between the company offering 7card to their employees and SC Benefit Seven SA, then those provisions apply.
4. The Subscriber has the right to one use of the subscription per day, respectively one session per day at one partner entity.
5. Subscriptions cannot be cancelled or suspended while they are still valid.
6. Benefit Seven S.R.L. employees and the employees of our partners are authorized to verify the 7card subscription and the identity document and to retain the subscription if it is used for other purposes than the ones for which it was created or if the rules stated in the Rules and Regulations document are breached.

7. Additionally, the 7card Subscriber is obliged to follow the Rules and Regulations of the sports club/venue/partner entities where they are.

8. The sale of the 7card subscriptions or any other form of card distribution that is taking place without the approval of Benefit Seven S.R.L. is prohibited and is liable to a civil action lawsuit.

9. Loss, theft, or destruction of the physical support of the 7card subscription must be notified at the e-mail address: 7card@benefitseven.ro, the cost for issuing a duplicate is 20 lei (VAT included).

10. Benefit Seven S.R.L. is not responsible for changes occurred in the timetable of the clubs/venues or of the activities offered by these, and that have not been notified to Benefit Seven S.R.L.

11. The 7card subscription is the property of S.C. Benefit Seven S.R.L., and the company reserves the right to deactivate the subscription in case it establishes that the Subscriber has breached any of the rules stated in this Rules and Regulations document.

12. The 7card subscription can be deactivated in the following ways:

- a. Directly from the 7card mobile application, in case the enrollment was made through a company page;
- b. Through the employer – by notifying the person in charge of offering the benefit to the company employees, in case the enrollment was made through a list;
- c. In exceptional cases, by sending a request to the email address 7card@benefitseven.ro with at least 10 (ten) days prior to the start of a new subscription period.

13. The subscribers who choose to withdraw from the Program do not have the right to ask for a refund of the subscription already paid to Benefit Seven.

14. Users of subscriptions with a Bucharest price can access all the centers in the national 7card network, including centers from cities other than Bucharest. Subscribers and Companions (Friends) who enrolled in any other city except Bucharest and who pay a subscription price that is different/cheaper than the Bucharest subscription price can only access centers from the cities where they enrolled as well as centers from any other city from the network except for centers from Bucharest.

For details on GDPR compliance regarding the participation of the Subscriber to the 7card Program, see the GDPR Compliance Note – 7card Program, available on www.7card.ro, in 7card application, and on the 7card platform.